

Booking Form

italianimmersions
specialists in Italian travel

Italy Food & Wine Tour 2010

Food and Wine Tour of Italy

- \$5,995.00 twin-share
 Single Supplement upon request

Your Personal Details

Name (as on passport): _____

Address: _____

Phone (day): _____

Phone (evening): _____

Email: _____

Passport Nationality: _____

Passport Number: _____

Passport expiry date: _____

Date of Birth: _____

Emergency contact: _____

Emergency contact phone: _____

Emergency contact relationship: _____

Accommodation

Double Twin share Single (if available)

Medical and Diet

Do you have special diet requirements? Yes _____ No _____

If yes, please list: _____

Please list any medical conditions and/or injuries or other details which we should be aware of: _____

Please list any medication you are presently taking (e.g. blood pressure medication): _____

Travel Insurance

Comprehensive travel insurance is a compulsory condition of acceptance as a participant on Italian Immersion trips. Details of your insurance must be included in your booking form. Your travel insurance must cover you for cancellation, loss of deposit, loss of luggage and personal belongings, medical, personal accident and liability cover.

Participant agreement, release and acknowledgement of risk

By filling in and signing this booking form you are indicating that you have read and accept the Booking Conditions.

Print Name: _____

Signature: _____

Date: _____

Payments

A non-refundable deposit of AUD\$500 p/person is required at the time of booking and must include this booking form to be completed at the same time. It is recommended that you purchase a "cancellation" insurance policy at the same time, which will cover you in the event that you have to cancel as a result of unforeseen circumstances. Final payment is required 60 days from departure. Please note Italian Immersions does not take credit cards. Payment can be made via cheque or bank transfer to:

Bank: ANZ Toorak Branch

Account Name: Slow Trails Pty Ltd Cash Management Account

Branch No. (BSB): 013-445

Account No: 1099-85536

Contact

Darren Welch

Italian Immersions

Phone: 03 9822 1554

Fax: 03 9822 1558

Email: enquiries@italianimmersions.com.au

Booking Conditions

Booking Conditions – Italian Immersions (effective as of 1 January, 2009) All tours and services are subject to the following conditions

1. "Tour Operator"

Slow Trails Pty. Ltd. Trading as Italian Immersions (ACN 102 366 781) (ABN 96 102366 781) is the Tour Operator of the program.

2. How to book

Please fill in the booking form with your insurance policy details. Send your completed form and non refundable deposit of AUD \$1,000 of your chosen trip to Italian Immersions or your travel agent within 7 days to confirm your booking. If your booking cannot be confirmed your deposit will be refunded in full. It is important that you have read the booking conditions and sign the booking form.

3. Your Holiday Contract

Your holiday contract is with Italian Immersions who have made every effort to ensure that ground transportation, meals, pricing and all other services will be as represented. Please note that we cannot be responsible for the acts or omissions of suppliers or services, or for any misrepresentation made by the suppliers or third parties. The services are subject to the conditions imposed by the suppliers and their liability may be limited by their tariffs, conditions of carriage, international conventions and agreements, or customs and their businesses. Therefore, Italian Immersions cannot assume responsibility for any claims, losses, damage, costs, or expenses of any nature arising out of injury, accident or death, loss of or damage to or delay in connection with baggage or other property, delay inconvenience, upset, disappointment, stress, frustration or loss of employment or loss of holiday time resulting from:

(a) The act or fault or omission of any party other than Italian Immersions or its employees.

(b) The passenger's failure to obtain related documentation.

The passenger will not be entitled to any refund if the passenger fails to follow the instructions of Italian Immersions or its representatives. We reserve the right to alter or cancel any services you have purchased and inclusions may vary depending on weather, tour operator's arrangements, or other uncertainties, and are subject to change. If we are unable to provide a service comparable to that described in the brochure, we will refund you the difference between the cost of the described service and the lower dollar (Australian) value of the substituted service. The photographs appearing in this brochure are representational only and are not a guarantee that everything will be exactly as depicted at the location upon arrival. Every endeavour will be made to provide the nominated sightseeing, though no guarantees can be made. The Tour Manager/Operator reserves the right to change hotels nominated in this brochure and itineraries. Every endeavour will be made to substitute with accommodation and travel arrangements of a similar standard."

4. Booking Confirmation and Balance

Upon receipt of your deposit and completed booking form, we shall send you confirmation of your booking and an invoice for the final balance. The final balance is due 60 days prior to departure. If you book less than 60 days prior to departure, full payment must be made on booking.

5. Amendments

If you alter your booking after confirmation of the booking, you should notify us in writing and we shall try to accommodate you. An amendment fee of \$33 will apply to cover administration costs incurred.

6. Transfer of Booking

You may transfer your booking to a third party that satisfies all the conditions of a person taking that tour within 14 days of departure. There will be an amendment fee of \$150 p/person.

7. Cancellation (if you cancel your booking)

The following cancellation fees apply if you wish to cancel your tour:

- 60+ days prior – forfeit of deposit
- 59 - 28 days prior – 50% of total cost
- Less than 28 days – 100% of total cost

If we cancel your booking

We will not cancel your tour unless we are forced to do so. We reserve the right to cancel or modify a tour in the following certain circumstances:

- Natural disasters such as flooding, earthquake, fire etc.
- Political unrest or circumstances amounting to force majeure
- Minimum numbers required to operate the tour has not been reached

We reserve the right to cancel a trip up to 28 days prior to commencement. We will, if possible offer an alternative trip, if this is not acceptable a full refund of all monies paid will be refunded in full. We will not be liable to refund any incidental costs you may have incurred as a result of your booking.

8. Tour Inclusions

Refer to the Italian Immersions website or your trip itinerary for a list of inclusions for each tour. This information will also be sent out with your booking form.

Not included: visas, insurance, extra meals, laundry, drinks, departure taxes, telephone charges, gratuities, breakages, damages.

9. Travel Insurance

Comprehensive travel insurance is a compulsory condition of acceptance as a participant of the tour. Details of your insurance must be included in your booking form. Your travel insurance must cover you for cancellation, loss of deposit, loss of luggage and personal belongings, medical, personal accident and liability cover. Italian Immersions reserves the right to cancel your participation if you are unable to provide proof of insurance.

10. Prices

All prices are based on exchange rates at the time of printing and may be changed without notice.

11. Health and Fitness

Bookings are accepted on the understanding that the individual travelling possesses good health and an adequate level of fitness, stamina and mobility to participate. When you book you must notify us of any medical condition, medical history, or medications that you are on. In certain circumstances we may request medical proof of fitness prior to accepting a booking.

12. International Travel Documents

You will require a valid passport; details of vaccination and visa requirements are available from your travel agent.

13. Complaints

Any complaints should be communicated to the company's representative as soon as it arises to provide them the opportunity to rectify the situation. If the issue is not resolved, the complaint should be made in writing to 'Italian Immersions.' within 28 days of your tour.

Italian Immersions

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